

## Deeside Furniture

### Testimonial

When the Company wanted to train our Fire Marshalls I contacted Deeside College to see if they could recommend anyone. They gave me Phil from Alpha Fire Training's number, saying that they had heard good things about the training he had carried out in the past.

On contacting Phil we arranged a meeting to discuss our requirements. He understood what we wanted to achieve and how best we could carry out the training. He was at all times sympathetic to the needs of the Company. He made suggestions based on his experiences and through discussions we came up with a training programme which would satisfy our objectives.

Phil was available at all times to discuss the arrangements and was very flexible in order that disruption to production was at a minimum.

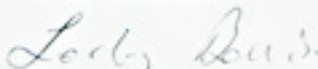
Feedback from the participants was very positive. They found the training both enjoyable and informative. Phil ensured that everyone participated and that they understood all that they were going through. The training enabled the participants to gain an understanding and also to think further about what they were doing. Since completing the training several issues have arisen for further development.

The individuals now have a much better understanding of what causes a fire, how to deal with a fire and how to deal with the evacuation process and the fire brigade. By increasing their awareness they now have a better understanding of why they do things and why they need to ensure that others comply. They are also much more aware of the importance of prevention.

The training also involved a practical element. This alone has increased their confidence. All of the participants found that by actually using a fire extinguisher the element of fear was eliminated.

After the post the participants received excellent course notes which they can refer back to should any other queries arise.

I am certain that when we require new Fire Marshalls to train or refresher training we will use Alpha Fire Training again. Overall I would have no hesitation in recommending Alpha Fire Training to anyone else. They were both cost effective and achieved the aims and objectives set out at the start.



Lesley Bellis  
Personnel Officer

